



# Legal Aid Facts

## Snapshot of services 2014/15

### Information services

<b>Publications:</b> Legal information, self-help manuals, and legal aid awareness materials produced by the society.	154,450 publications distributed
<b>Legal Information Outreach Workers:</b> Provide information and referral services in person and over the phone.	8,199 client interactions
<b>LSS website:</b> Features publications on various aspects of the law, as well as information about LSS and legal aid services.	200,629 visitors
<b>Family Law in BC website:</b> Helps people to understand and use the law to resolve their family law problems.	461,928 visitors

### Advice services

<b>Criminal duty counsel:</b> Provide accused persons with advice about the charges against them, court procedures, and legal rights.	69,411 client visits
<b>Immigration duty counsel:</b> For people in detention at the Canada Border Services Agency's enforcement centre in Vancouver.	1,238 client visits
<b>Family duty counsel and advice lawyers:</b> Provide advice on family law matters and child protection issues.	36,913 client visits
<b>Brydges line:</b> Province-wide, toll-free telephone advice service for persons who have been arrested, detained, or are under active investigation by a law enforcement agency.	18,800 calls handled
<b>Family LawLINE:</b> Phone service for financially eligible people that provides information on a variety of family law issues.	5,234 calls handled

### Representation by a lawyer

<b>Criminal law services:</b> For financially eligible clients charged with a criminal offence who, if convicted, face a risk of jail (including house arrest), direct loss of livelihood, or immigration complications.	19,852 client referrals
<b>Family law services:</b> For financially eligible clients facing situations where their safety or the safety of their children is at risk, they have been denied access to their children, or there is a risk that a child will be permanently removed from the province.	3,442 client referrals



# ***Legal Aid Facts***

## **Snapshot of services 2014/15**

---

<b>Child protection services:</b> For financially eligible clients whose children have been, or are at risk of being, removed from the client's home by the Ministry of Children and Family Development (MCFD), or clients who are facing legal proceedings initiated by the director of the MCFD, or if there are custody or access issues relating to a child in the care of the MCFD.	2,549 client referrals
<b>Immigration law clients:</b> For clients whose cases have a reasonable chance of success and who need help with a refugee claim, have an immigration problem that could lead to their removal from Canada, or are appealing an immigration decision.	714 client referrals