

## Core Beliefs

### Vision

BC's legal system transformed, by the way LABC represents our clients, into one more equitable and inclusive.

### Mission

To strengthen client-centered legal help for British Columbians experiencing barriers accessing the legal system.

#### Goal 1: Better Outcomes for our Clients

→ We will provide high quality legal services.

#### Goal 2: Engaged Employees

- We will create a work environment that strengthens employee commitment.
- We will develop future leaders.

#### Goal 3: Collaborative Relationships

- We will collaborate with service providers to benefit our clients.
- We will strengthen our relationships with partners in the legal system.

#### Goal 4: Responsive Organization

- We will assess and demonstrate our impact to continuously improve our services.
- We will leverage technology to optimize our operations and service delivery.

#### Goal 5: Culture of Truth and Reconciliation, Equity, Diversity, and Inclusion

- We will embed Truth and Reconciliation, Equity, Diversity and Inclusion throughout every aspect of LABC.