



Legal
Services
Society

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New Lawyer e-services will be launched on May 24, 2005

New e-services for lawyers on the LSS website

On May 24, 2005, the E-billing section of the LSS website will have a new look with the launch of Lawyer e-services. Besides the look, we have added an exciting new feature called Expert search.

E-billing is still accessible from the drop-down box under "For lawyers" — but instead of E-billing, you select "Lawyer e-services" to login. Once you login using your current user ID and password (these will remain valid), you click on the service you want from the new homepage: E-billing, Expert search, or My profile (each described below).

The Home tab will be accessible throughout the site, allowing you to return to the homepage and select another service.

Our Help information (which can be accessed by clicking the Help tab anywhere on the site) has been reorganized to make it easier for you to find what you need in the *Lawyer e-services user guide* and on the FAQ page. We have also updated the information in Contact us.

Expert search

New Service!

During the Tariff Review, lawyers told us they need help in locating experts in their own or other communities. In response, LSS has created an easy-to-use database of experts in such areas as blood-alcohol levels, DNA, private investigation, forensic document examination, and psychology.

Click on Expert search to search for an expert by area of expertise, law, or geographic region. The database will quickly bring up the names and contact information of professionals throughout the province, including their resumes.

My profile

My profile is the new name of the Preferences tab. In the future, it will allow users to update their address, phone, fax, and e-mail address with LSS.

E-billing

Few changes have been made to E-billing itself: the Summary, Create, and History tabs remain the same. But the News items tab is now located on the homepage as "System news" and lists news about

changes to the site and any other information that LSS wishes to alert users to.

Please note that while we are upgrading the website on May 24, E-billing will not be available between 8:00 a.m. and 4:00 p.m. We apologize for any inconvenience this may cause.

What else are we working on?

Other lawyer e-services will be added to the website in stages, including the following:

- A new financial system, which, among other things, will allow us to offer direct deposit to lawyers. Once that is available, we will make it possible for you to view and print your cheque stubs online (E-stub).
- Changes that will allow you to bill Strategic Case Assessment Program (SCAP) accounts through E-billing.

We are also in the early stages of exploring the potential of creating —

- E-authorizations (allowing you to submit requests for authorizations directly to us, and review the status and response online), and
- E-referrals (allowing you to view the details of a referral and advise us if you accept it).

Look for updates about new services on the LSS website in upcoming issues of the LAF.

For more information about Lawyer e-services, contact Janice Staryk at 604-601-6148 or Janice.Staryk@lss.bc.ca.

Duty/Circuit Counsel E-billing update

Lawyers are closer to being able to submit duty and circuit counsel fee and disbursement accounts to LSS through E-billing. Following positive results from our extensive internal testing of the forms, 22 lawyers from around the province will take part in a "pilot billing" of their duty and circuit counsel work through E-billing. The pilot project runs from May 24 until the end of June. LSS will collect and assess feedback and make any changes that are needed. We then expect to make duty and circuit counsel E-billing available to everyone later this summer.