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In the interests of providing lawyers with a user-friendly billing system, we're delaying the launch of LSS Online (the new e-services) until later this spring. In a previous [LAB](#), we told you the new portal would go live in late January.

When Microsoft Consulting Services delivered the billing component in December, we took the opportunity to bring in a focus group of lawyers to give us feedback. The focus group consisted of eight lawyers from all areas of practice. They noted that many of the new features of the portal were an improvement over the current portal experience.

However, in the opinion of both the focus group lawyers and LSS staff, the billing forms required further refinement. For this reason, we decided to delay the launch. The project won't have any impact on the tariff budget.

Important stuff

The blackout period that was supposed to start on January 12, 2015, will be deferred until closer to the new launch date. We'll provide further details about the launch and blackout dates at a future time.

Please continue to keep your bills up to date.

Next steps

LSS will continue to rely on focus group lawyers to test the billing system to ensure that it meets the needs of the referral bar.

We're also taking the time to consider improvements to the new Criminal Case Management system.

We're developing LSS Online training materials that will include videos and a user guide with screen shots and step-by-step instructions. These training materials will be available when you first log in to the new system. We'll also be providing additional in-person support.

Watch for updates on the new launch date in future LABs.

For more information about LSS Online, read our [FAQ](#).

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