



PUBLIC LEGAL EDUCATION AND INFORMATION

Community Profile and Needs Assessment

APPENDICES TO FINAL REPORT

Prepared by
CS/RESORS Consulting, Ltd.

Contact Person: Marylee Stephenson, Ph.D.
#2 - 1726 Commercial Drive
Vancouver, BC V5N 4A3
Ph: 604-253-3554 / Fax: 253-9533
resors@axion.net www.csresors.com

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**PUBLIC LEGAL EDUCATION AND INFORMATION
Community Profile and Needs Assessment**

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APPENDIX 1 – Phase 1 Organizations Interviewed

- Aboriginal Justice, Department of Justice
- Attorney General (BC)
- BC Civil Liberties Association
- BC Coalition for People with Disabilities (BCCPD)
- BC Coalition to Eliminate the Abuse of Seniors (BCCEAS)
- BC Courthouse Libraries Society
- BC Human Rights Coalition
- BC Libraries Association
- Canadian Bar Association (BC)
- Centre for Education, Law and Society at SFU
- Justice Canada
- Law Centre at UVic
- Law Courts' Education Society
- Law Foundation
- Law Students' Legal Advice Program at UBC
- Legal Services Society
- Ministry of Community, Aboriginal and Women's Services
- Ministry of Education
- People's Law School
- Status of Women Canada
- Tenants' Rights Action Coalition (TRAC)
- Victim Services Division, Ministry of Public Safety and Solicitor General

APPENDIX 2 – Interview Guide

Public Legal Education and Information Community Profile and Needs Assessment 1st Round -- Interview Schedule for FUNDERS	
Date _____	Interviewer _____
Respondent:	
Position/responsibilities:	
Name of Organization: _____	
Contact Information: _____	
Interviewer: Answer any questions about the project, assure confidentiality of individual responses.	

INTRODUCTION

We have been asked by the PLEI Working Group to carry out a Community Profile and Needs Assessment of PLEI province-wide.

The working group is composed of

- Legal Services Society
- People's Law School
- Law Courts Educational Society
- British Columbia Courthouse Library Society
- Canadian Bar Association BC
- Simon Fraser University
- UBC Law Students' Legal Advice Program
- Law Centre (University of Victoria)
- Law Foundation
- Representative from the Attorney General

The main objectives of this initiative are to

- Map what is currently being provided in terms of PLEI
- Identify issues and gaps in PLEI services and products
- Develop a needs assessment measurement tool that will be able to assess needs and identify gaps on an ongoing basis for future planning and appropriate resource allocation; to be used by funders, service providers and other stakeholders

PART I – PLEI MAPPING

1. Can you describe your funding role regarding Public Legal Information and Education?
Provide a general overview.
2. What PLEI products and/or services do you fund? (see table)

Please fill out as completely as possible / If it is more convenient for you to provide a “blanket” statement of your service provision, please use the “summary overview” box following this chart.

PLEASE INDICATE THE ORGANIZATIONS YOU FUND, THE TYPE OF ACTIVITY/SERVICE THEY PROVIDE AND THE TARGET GROUP(S) (i.e., “x’ organization provides information on [topic] to [group – youth, seniors, general public,” etc.]”) NOTE: if services are in various languages, PLEASE specify		TARGET GROUP(S)	FORMAT OF SERVICE (phone only, phone and in-person only, internet, seminars, etc.)	ANNUAL (2002-2003 FY) BUDGET FOR PLEI	
				PLEI Budget	Overall Organization’s Budget
ORGANIZATION	TYPE OF ACTIVITY/SERVICE and FREQUENCY (weekly, as-needed, monthly, daily service/access, send out brochures annually or have available at service sites, etc.)				

SUMMARY OVERVIEW (use this box if preferred, but do be as detailed as possible.)

3. Do you have any documentation describing your PLEI products and services that you can provide to us?
 - The organizations you fund
 - The products and services that you fund?
 - Funding applications, criteria, policies, etc.

Interviewer: arrange for mailing, etc, or whatever is necessary and make note here of how these will be transferred to us.

4. Do you partner with any other groups or organizations to provide funding for PLEI initiatives? If yes, please describe who these are and your relationship with them?

Partner(s)	Working Relationship (service partners, fund group only, etc.)	Length of time working with Partner?

PART II –PLEI GAPS and CHALLENGES FOR MEETING THEM

From you experience in funding PLEI initiatives:

5. Do you see any **gaps** in the **content and/or delivery** of PLEI products/services?
 - No
 - Don't Know
 - Yes (if so what are they? particularly in terms of:
 - a. **content** of products
 - b. **type** and **accessibility** of services
 - c. **target audiences** whose PLEI needs are not being met (and if so, why not)

6. If you are aware of any **unnecessary** overlaps or duplication of services in your region/service area, would you describe them?
 - ___ Not aware of any
 - ___ Yes, and these are:

7. If you were to consider the PLEI situation in the province as a whole, do you see any **gaps** in the **content and/or delivery** of PLEI products/services in your region/service area?
- No
 Don't Know
- Yes (if so what are they? particularly in terms of:
- content** of products
 - type and accessibility** of services
 - target audiences** whose PLEI needs are not being met (and if so, why not)
8. If you are aware of any **unnecessary** overlaps or duplication of services in **the province as a whole**, would you describe them?
- Not aware of any
 Yes, and these are:
9. Do you believe there are difficulties for the public **in your region/area** in accessing PLEI products and services?
- No
 Don't know
 Yes (and if so, what are these?)
- Overall?

Barriers	Comments
Geographical access (rural, small community)	
Language/cultural barriers	
Other "target" groups: (Special needs/disabilities that impede access, youth, seniors, etc.) not being served	
Insufficient awareness of the resources that are available from PLEI service providers	
Lack of access to those resources even if they know about them (format, location, accessibility through internet only, etc.)	
Insufficient PLEI resources in general	
Lack of income	

10. Are you aware of any of the challenges faced by groups **developing and delivering** of PLEI products and services?

If not mentioned, probe:

Lack of necessary human resources (availability of intermediaries);
Insufficient access to training for deliverers
Insufficient access for volunteers, etc. to training, funding, etc. to
deliver services to optimal degree
Other (specify)

11. So far we have discussed a number of gaps in PLEI resources for the province. Could you identify your top three priorities in terms of gaps in PLEI that need to be addressed?

- 1.
 - 2.
 - 3.
- “OTHER”?

12. Could you identify your top three priorities in terms of gaps in PLEI that need to be addressed in THE PROVINCE AS A WHOLE?

PART III NEEDS ASSESSMENT FRAMEWORK

13. How do you as a funder assess the need for PLEI products or services?
__ Do not employ any specific method

__ Explain method used

14. As mentioned earlier, one of the purposes of this research project is to develop a needs assessment tool that can be used to identify gaps in PLEI services **province-wide** on an ongoing and systematic way to enable long-range planning and more effective use of resources.

- a. What kind of information do you collect from applicants to determine need?
- b. What kind of information do you think is critical to be able to determine need on an ongoing basis?
- c. Do you have any suggestions on how best to collect this type of information on an ongoing basis?
- d. How often would it make sense to collect this information?

PART IV – RECOMMENDATIONS

15. In terms of opportunities for the future, could you identify three priority actions that you believe would make the delivery of PLEI services across the province more effective and efficient? Would you also tell us why you have chosen these?

Priority Action	Reason for Choice/Comments
1.	
2.	
3.	
“OTHER”?	

16. Could you identify other service providers, stakeholders, or interest groups that we should be talking to more fully understand the needs/gaps for PLEI across the province.
(Obtain, name of organization, person, and contact information)

Organization	Contact Information	Comments/reasons for suggestion

Reminder to interviewer: be sure to obtain any documented information available on the PLEI products and services.

17. Do you have any other comments or suggestions that would assist us in this project – whether it be about our approach, about PLEI issues, etc.

No
 Yes (and these are)?

THANK YOU FOR YOUR TIME AND INFORMATION!

APPENDIX 3 - PLEI Provincial Organization Service Overview*

Type	Organization	Role	Product/Service	Target Audience
Aboriginal	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Aboriginal	Law Courts Education	Developer/Provider	Print, Video, Workshop, Education	General Public, First Nations, Educators
Aboriginal	Legal Services Society	Developer/Provider	Print, Video, Live phone, Online	General Public, First Nations
Automobile/ Personal Injury	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Automobile/ Personal Injury	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Automobile/ Personal Injury	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Automobile/ Personal Injury	Uvic Law Centre	Developer/Provider	Workshops	General Public
Benefits	BC Coalition of People with Disabilities	Developer/Provider	Print, Online	Persons with Disabilities, General Public
Benefits	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Benefits	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Benefits	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Benefits	Legal Services Society	Developer/Provider	Print, Video, Live phone, Online	General Public
Benefits	Uvic Law Centre	Developer/Provider	Workshops	General Public
Business	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Business	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Child Protection	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Child Protection	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Child Protection	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public

<u>Child Protection</u>	People's Law School	Developer/Provider	Print, Online	General Public
Consumer	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Consumer	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Consumer	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Consumer	People's Law School	Developer/Provider	Print, Online	General Public
Consumer	Uvic Law Centre	Developer/Provider	Workshops	General Public
Criminal	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
Criminal	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Criminal	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Criminal	Department of Justice	Funder/Developer/ Provider	Print, Online	General Public
Criminal	Law Courts Education	Developer/Provider	Online	General Public, Educators
Criminal	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Disability	BC Coalition of People with Disabilities	Developer/Provider	Print, Online, Workshop	Persons with Disabilities
Disability	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Disability	People's Law School	Developer/Provider	Print, Online	General Public, Persons with Disabilities
Education	Centre for Education, Law and Society	Developer/Provider	Curriculum	Law Students
Employment	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Employment	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Employment	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Employment	People's Law School	Developer/Provider	Print, Online	General Public
Family	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Family	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Family	Law Courts Education	Developer/Provider	Video, Online, Print, CD-Rom, Workshop, Education	General Public, Educators

Family	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Family	Legal Services Society	Developer/Provider	Online, Print, Video, Live phone	General Public
Family	People's Law School	Developer/Provider	Print, Online	General Public
Family	Uvic Law Centre	Developer/Provider	Print, Online	General Public
Family	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
Family	Ministry of Attorney General	Funder/Developer/Provider	Print, Online	General Public
Family Violence	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Family Violence	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Family Violence	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
Family Violence	Law Courts Education	Developer/Provider	Video, Print, CD-Rom	General Public
Family Violence	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Family Violence	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Family Violence	MCAWS	Funder/Developer/Provider	Print, Online	General Public
Family Violence	People's Law School	Developer/Provider	Print, Online	General Public
Family Violence	Solicitor General	Developer/Funder/Provider	Print	General Public
Family Violence	Uvic Law Centre	Developer/Provider	Print, Online	General Public
Housing/Tenancy	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Housing/Tenancy	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public,
Housing/Tenancy	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Housing/Tenancy	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Housing/Tenancy	MCAWS	Funder/Developer/Provider	Print, Online	General Public
Housing/Tenancy	Tenants Rights Action Coalition	Developer/Provider	Print, Workshops, Phone, Online	General Public
Housing/Tenancy	Uvic Law Centre	Developer/Provider	Workshops	General Public

Human Rights	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
Human Rights	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Human Rights	BC Human Rights Coalition	Developer/Provider	Print, Online, Workshop	General Public
Human Rights	Department of Canadian Heritage	Funder/Developer/ Provider	Print, Online	General Public
Human Rights	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Human Rights	Department of Justice	Funder/Developer/ Provider	Print, Online	General Public
Immigration	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Immigration	Law Courts Education	Developer/Provider	Print, CD-Rom	General Public, Immigrants, Educators
Immigration	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Immigration	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public, Immigrants
Immigration	MCAWS	Funder/Developer/ Provider	Print, Online	General Public
Immigration	People's Law School	Developer/Provider	Print, Online	General Public, Immigrants
Immigration	Uvic Law Centre	Developer/Provider	Workshops	General Public
Legal System - Introduction	Ministry of Attorney General	Funder/Developer/ Provider	Print, Online	General Public
Legal System - Introduction	BC Civil Liberties Association	Developer/Provider	Print, Online, Workshop	General Public
Legal System - Introduction	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Legal System - Introduction	BC Libraries	Developer/Provider	Workshop	Library Staff
Legal System - Introduction	Centre for Education, Law and Society	Developer/Provider	Workshop, Education	General Public
Legal System - Introduction	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Legal System - Introduction	Law Courts Education	Developer/Provider	Video, Print, Workshop, Education+D98	General Public, Educators

Legal System - Introduction	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Legal System - Introduction	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Legal System - Introduction	Ministry of Education	Funder/Developer/Provider	Curriculum	Youth, Educators
Legal System - Introduction	People's Law School	Developer/Provider	Print, Online, Workshop	General Public
Legal System - Introduction	Uvic Law Centre	Developer/Provider	Online	General Public
Medical/ Health	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Medical/Health	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Medical/Health	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Medical/Health	Uvic Law Centre	Developer/Provider	Print, Online	General Public
Property	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Property	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Property	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Property	Uvic Law Centre	Developer/Provider	Print, Online	General Public
Seniors	BC Coalition to End Abuse of Seniors	Developer/Provider	Print	General Public, Youth
Seniors	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Seniors	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Volunteer	People's Law School	Developer/Provider	Print, Online	General Public
Wills/Estates/ Guardianship	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Wills/Estates/ Guardianship	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio	General Public
Wills/Estates/ Guardianship	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Wills/Estates/ Guardianship	People's Law School	Developer/Provider	Print, Online	General Public

Youth	BC Courthouse Libraries	Intermediary	Print, Online	Lawyers, General Public
Youth	Dial-a-Law/Canadian Bar Association	Developer/Provider	Print, Audio, Phone	General Public
Youth	Department of Justice	Funder/Developer/Provider	Print, Online	General Public
Youth	Law Courts Education	Developer/Provider	Print, Workshop, Education	General Public, Educators
Youth	Law Students Legal Advice - UBC	Developer/Provider	Print, Online - LSLAP Manual, Phone	General Public, Law Students
Youth	Legal Services Society	Developer/Provider	Print, Live phone, Online	General Public
Youth	People's Law School	Developer/Provider	Print, Online	General Public
Youth	Uvic Law Centre	Developer/Provider	Print, Online	General Public

***Note: Does not include organizations whose only role vis-a-vis PLEI is funding such as: The Law Foundation and the Aboriginal Justice Strategy**

APPENDIX 4 – Focus Group Questions

1. What types of PLEI services and products are available in your community?
2. What is currently working well in terms of PLEI in your community?
3. What are the key issues or gaps in PLEI in your community?
4. Do you have any suggestions on what mechanisms could be developed to be able to identify PLEI needs and gaps province-wide on an ongoing basis to enable long- range planning?
5. Could you identify three priority actions that you believe would make the delivery of PLEI services in your community and across the province more effective and efficient?

APPENDIX 5 – Electronic Survey

(<http://members.shaw.ca/csresors>)

DRAFT

Public Legal Education and Information Working Group Provincial Needs Assessment Survey

This is an explanation of the purpose of the form ...

Please provide the following contact information:

**denotes required field*

Name	<input type="text"/>
Organization*	<input type="text"/>
Street Address	<input type="text"/>
Address (cont.)	<input type="text"/>
City*	<input type="text"/>
Postal Code	<input type="text"/>
Work Phone*	<input type="text" value="###-###-####"/>
FAX	<input type="text"/>
E-mail*	<input type="text"/>

1. What types of Public Legal Education and Information products and services do you provide?

[Please check all that apply]

Type of Law <i>(choose one)</i>	<input type="text" value="Aboriginal"/> <input type="text" value="Consumer/Debt"/> <input type="text" value="Contract"/> <input type="text" value="Criminal"/> <input type="text" value="Family"/> <input type="text" value="Housing"/> <input type="text" value="Immigration"/> <input type="text" value="Welfare"/> <input type="text" value="Benefits"/> <input type="text" value="Employment"/> <input type="text" value="Wills/Estates"/> <input type="text" value="Seniors"/> <input type="text" value="Youth"/>	Type(s) of Materials <i>[Please check all that apply]</i>
	<input type="checkbox"/> Pamphlets/Handouts	
	<input type="checkbox"/> Workshops	
	<input type="checkbox"/> Training	
	<input type="checkbox"/> Website	
	<input type="checkbox"/> Other (describe)	
	<input type="text"/>	

Do you develop your own materials? Yes No

Type of Law
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

Type(s) of Materials
[Please check all that apply]

- Pamphlets/Handouts
 - Workshops
 - Training
 - Website
 - Other (describe)
-

Do you develop your own materials? Yes No

Type of Law
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

Type(s) of Materials
[Please check all that apply]

- Pamphlets/Handouts
 - Workshops
 - Training
 - Website
 - Other (describe)
-

Do you develop your own materials? Yes No

Type of Law
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

Type(s) of Materials
[Please check all that apply]

- Pamphlets/Handouts
 - Workshops
 - Training
 - Website
 - Other (describe)
-

Do you develop your own materials? Yes No

Type of Law
(choose one)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Family
- Housing
- Immigration
- Welfare
- Benefits
- Employment
- Wills/Estates
- Seniors
- Youth

Type(s) of Materials
[Please check all that apply]

- Pamphlets/Handouts
- Workshops
- Training
- Website
- Other (describe)

Do you develop your own materials? Yes No

Other - Describe type of law: (e.g. Immigration Law, Human Rights Law, etc.)

- Pamphlets/Handouts
 - Workshops
 - Training
 - Website
 - Other
- (describe)

Do you develop your own materials? Yes No

2. Over the last fiscal year, have you discontinued any PLEI programs or services? Yes No

Please specify:

3. Over the last fiscal year, have you added any PLEI programs or services? Yes No

Please specify:

4. What are the key PLEI gaps or issues facing your community?

Please be specific:

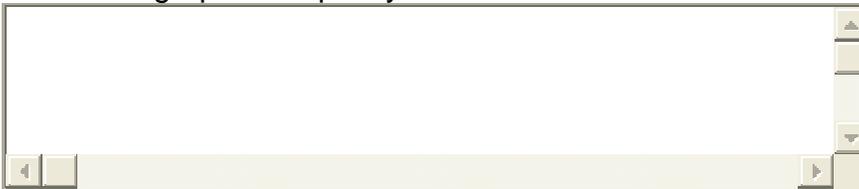


5. What type of support would help you address these issues?

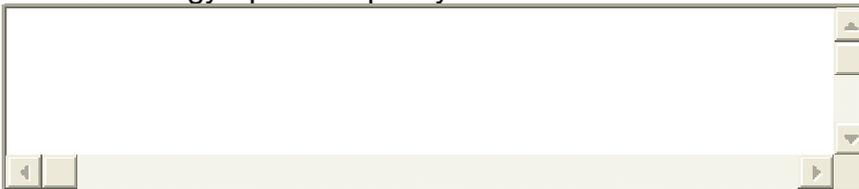
Potential partnerships with other PLEI organizations - please specify:



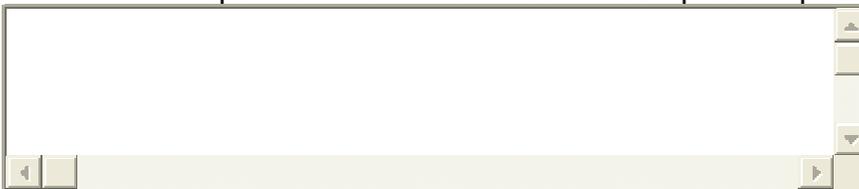
Training - please specify:



Technology - please specify:



Access to specified materials or resources - please specify:



Other - please specify:

Survey Evaluation

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps. Please answer the following three questions to help us evaluate this survey as a tool.

1. **Do you think that a annual provincial PLEI needs assessment such as this would be useful?**

Yes No

Why or why not?:

2. **Did you find this survey easy to fill out?**

Yes No

Why or why not?

3. **Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?**

Yes No

Why or why not?

Public Legal Education and Information Working Group Provincial Needs Assessment Survey (Educator's Survey)

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps.

Please provide the following contact information:

Name	<input style="width: 100%;" type="text"/>
School	<input style="width: 100%;" type="text"/>
Position	<input style="width: 100%;" type="text"/>
Grade/Level	<input style="width: 100%;" type="text"/>
City	<input style="width: 100%;" type="text"/>
Teaching Area	<input style="width: 100%;" type="text"/>
Work Phone	<input style="width: 100%; text-align: center;" type="text" value="###-###-####"/>
FAX	<input style="width: 100%;" type="text"/>
E-mail	<input style="width: 100%;" type="text"/>

1. What types of Public Legal Education and Information products and services do you provide?

Note: There are six sets of responses below. For each different PLEI service types please fill in the relevant information.

A. Type of Law
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

Type(s) of Teaching

[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?

- Yes No

B. Type of Law
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

Type(s) of Materials
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?
 Yes No

C. Type of Law
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

Type(s) of Materials
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?
 Yes No

D. Type of Law
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

Type(s) of Materials
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?
 Yes No

E. Type of Law
(choose one only)

- Aboriginal
- Consumer/Debt
- Contract
- Criminal
- Employment
- Family
- Housing
- Immigration
- Legal System
- Welfare
- Wills/Estates
- Youth

Type(s) of Materials
[Please check all that apply]

- Print Material
- Classroom
- Guest Speakers
- Theatre/Mock Trials
- Court Visits
- Other (e.g. Website)

Do you develop your own materials?
 Yes No

F. Other - Describe Type of Law
(e.g. Immigration Law, Human Rights Law, etc.)

- a)
- b)
- c)
- d)

2. Over the last school year, have you discontinued any law education programs or services?

Yes No

Please specify which one(s) you have discontinued and why:

3. Over the last school year, have you added any law education programs or services?

Yes No

Please specify which one(s):



4. What are the key law education gaps facing your school/students?

Please be specific:

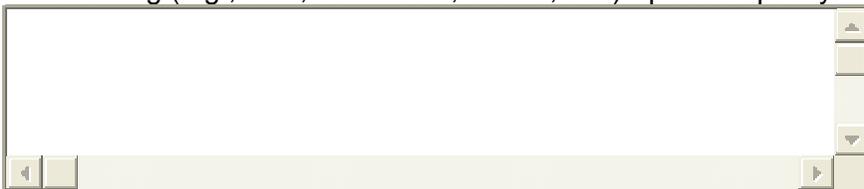


5. What type of support would help you address these gaps?

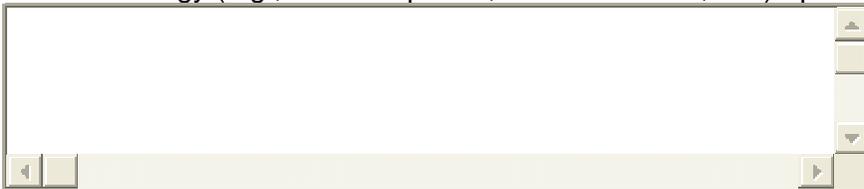
Potential partnerships with other PLEI organizations - please specify:



Training (e.g., staff, volunteers, clients, etc.) - please specify:



Technology (e.g., new computers, internet access, etc.) - please specify:



Access to specified PLEI materials or resources - please specify:

Other needed supports - please specify:

Using this Survey in the Future

Please answer the following three questions to help us evaluate this survey as a tool for providing regular feedback about PLEI service providers in British Columbia.

1. **Do you think that an annual provincial PLEI needs assessment such as this would be useful?**

Yes No

Why or why not?

2. **Did you find this survey easy to fill out?**

Yes No

Why or why not?

3. **Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?**

Yes No

Why or why not?

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Revised:

APPENDIX 6 – Revised Needs Assessment Tool

Last revised January 11, 2005

Public Legal Education and Information Working Group Provincial Needs Assessment Survey

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps.

Please provide the following contact information:

**denotes required field*

Name	<input type="text"/>
Organization / School *	<input type="text"/>
Position	<input type="text"/>
Address	<input type="text"/>
City*	<input type="text"/>
Postal Code	<input type="text"/>
Work Phone*	<input type="text" value="###-###-####"/>
FAX	<input type="text"/>
E-mail*	<input type="text"/>

Would you like your agencies' information added to the online contact database?

Yes No

Would you like to receive the results of this survey and/or the PLEIWG annual planning document?

Yes No

Would you like to receive a printed copy of the Public Legal Education and Information Resource Catalogue? An electronic copy of the catalogue is available at:

http://www.iss.bc.ca/legal_info/pubs_pdf/sec_r/ResourceCatalogue-03_04.pdf

Yes No

1. What types of Public Legal Education and Information products and services do you provide? [Please check all that apply]

Type of Law	Types of Information/Education						Do you develop your own materials?
	Pamphlets / Handouts	Workshops	Training / Classroom Education	Website	Referrals	Advocacy	
<input type="checkbox"/> Aboriginal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Consumer/Debt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Contract	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Criminal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Disability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Gay/Lesbian/ Transgendered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Human Rights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Immigration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Legal System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Senior	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Welfare/Poverty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wills/Estates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (please identify) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any other types of information and/or education that you provide? (Court visits, Guest Speakers, Mock Trials, etc.)

Please specify:

A large rectangular text input field with a light beige background and a thin black border. It contains no text. On the right side, there are three small square buttons stacked vertically. On the bottom left and right corners, there are small navigation icons (left and right arrows).

Yes No

2. Over the last fiscal year, have you discontinued any PLEI or Law Related Education (LRE) programs or services?

Please specify:

A large rectangular text input field with a light beige background and a thin black border. It contains no text. On the right side, there are three small square buttons stacked vertically. On the bottom left and right corners, there are small navigation icons (left and right arrows).

3. Over the last fiscal year, have you added any PLEI or LRE programs or services?

Yes No

Please specify:

A large rectangular text input field with a light beige background and a thin black border. It contains no text. On the right side, there are three small square buttons stacked vertically. On the bottom left and right corners, there are small navigation icons (left and right arrows).

4. What are the key PLEI or LRE gaps or issues facing your community?

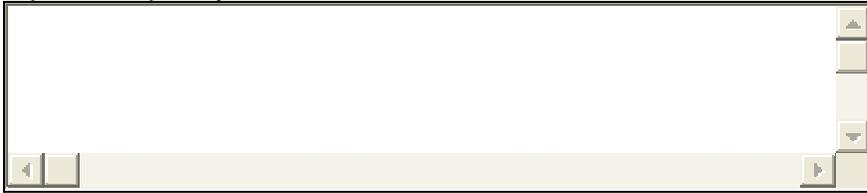
Please be specific:

A large rectangular text input field with a light beige background and a thin black border. It contains no text. On the right side, there are three small square buttons stacked vertically. On the bottom left and right corners, there are small navigation icons (left and right arrows).

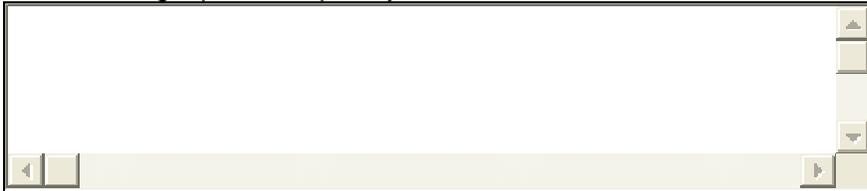
5. What type of support would help you address these issues?

Potential partnerships with other PLEI and/or LRE organizations

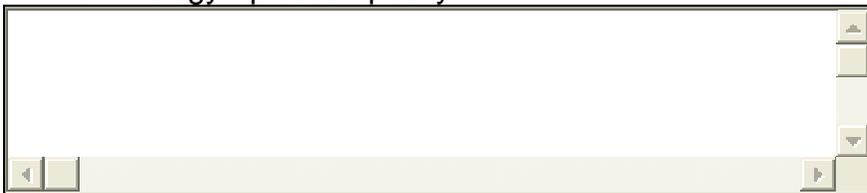
– please specify:



Training - please specify:



Technology - please specify:

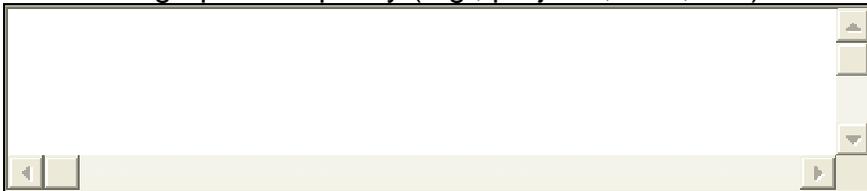


Access to specified PLEI and/or LRE materials or resources

- please specify:



Funding - please specify (e.g., projects, staff, etc.):



Other - please specify:

Survey Evaluation

Thank you for taking the time to help us with this study. The completion of this short survey will give the PLEI Working Group a more accurate picture of the PLEI products and services available at the community level. It will also help address content and delivery gaps. Please answer the following three questions to help us evaluate this survey as a tool.

Do you think that an annual provincial PLEI needs assessment such as this is useful?

Yes No

Why or why not?:

Would you, or someone in your organization, be willing or able to complete/update a survey like this on an annual basis?

Yes No

Why or why not?

Do you have any other suggestions for the PLEI Working Group?

Yes No

APPENDIX 7 – Brief Implementation Strategy for the NAT

1. **Identify a person responsible to coordinate the implementation of the NAT:** In order to ensure that tasks are completed and there is no duplication of activities someone should be assigned the responsibility to implement and monitor the NAT, ensure that an up-to-date data base is compiled, communicate results to the PLEI WG and ensure follow-up with organizations throughout the Province. *Estimated resources: During the survey period it would require, at a minimum, an average of 5-10 hours per week (over and above any other PLEI WG responsibilities). The time dedicated to this responsibility will need to be carefully monitored for future budgeting purposes.*
2. **Finalize Needs Assessment Tool (NAT)** to ensure it meets the strategic priorities for the year. Update the electronic, print and web-based versions of the NAT. To update the web-based version of the NAT will require the assistance of an individual with moderate experience in web forms (any of the individuals that update the LSS website would have this ability). *Estimated resources: 1-2 hour meeting of PLEI WG and 4-5 hours of staff time to modify the web-based version of the NAT)*
3. **Post the web-based version of the NAT to a central server.** Ensure that those individuals who wish to fill in a paper version of the NAT have a contact number they can call to receive it by fax/mail. This will require the assistance of an individual with moderate experience in web forms. *Estimated resources: <2 hours to post the survey. Responding to those individuals who wish to fill-out a paper-based survey will vary.*
4. **Communicate the existence of the NAT to the PLEI and Law-Related Education (LRE) network in BC.** This could be done by combining the collective databases for all member organizations and/or working with key contacts in each community to ensure that PLEI/LRE organizations receive word that the NAT is available. Links to the NAT webpage could also be posted on the websites of all PLEI WG members. *Estimated resources: This will depend on the extent of the network established throughout the Province. Assuming there are key contacts in most communities the length of the task would vary by community size. The resource allocation for the PLEI WG would be approximately 4-6 hours to draft and distribute a letter to the community contacts. Posting a link on websites would take each member organization less than 1 hour.*
5. **Send out reminders** (two or three reminders at two week intervals) to ensure maximum response for the NAT. *Estimated resources: See above. If there are key contacts at the community level this is something that could be built into their responsibilities and would vary by community. There would be little or no resource allocations required by the PLEI WG.*
6. **Back-up survey results daily** to protect against accidental loss of the survey. *Estimated resources: 5 minutes per day during the survey period (it may be possible for this to be done automatically if the host server is backed daily).*

7. **Manually enter all paper-based NAT responses** into the web-based survey. *Estimated resources:* Again this will vary depending on the number of paper-based surveys received but it would take 5-10 minutes per survey to enter the data. The PLEI WG and the community contacts should encourage organizations to fill in the web-based form whenever possible.
8. **Analyze the NAT responses.** This can be done manually using a program like Microsoft Excel (not recommended) or through the development of a database management tool (using Microsoft Access). *Estimated resources:* To develop and test the database management tool would require 24-30 hours of staff time. However, once it was developed it would only require minimal resources to customize it each year. The resources required to analyze the responses would depend on a number of factors: 1) the number of responses, 2) the extent of the responses to open-ended questions, and 3) the number of closed-ended questions that can be automatically collated by the database management tool.
9. **Reporting the results to the PLEI WG, the survey participants and the general public.** The publication of a brief report to explain the results of the survey. *Estimated resources:* 12-24 hours depending on the extent of the report.
10. **Development of an online database of PLEI contacts.** The contact information for organizations can be collated by the database management tool, sorted by community and service area and posted to a central PLEI website. The “front-end” of the website would direct visitors to click on a community where they would then be able to access the information collected through the NAT. There would need to be a note indicating that the information only reflects those organizations who responded to the survey. *Estimated resources:* If the output from the database management tool was formatted properly it would take very little effort to dump the output onto a website. Overall development of the website would probably take 24-36 hours during the survey period with 4-6 hours per month dedicated to maintaining the site.
11. **Follow-up on the results.** Further to reporting the results, a process should be set up to follow-up on the results, take action and report the results of that action to the community. Respondents were emphatic that they needed to see that their input was resulting in action being taken. The PLEI WG should report back the results. In fact, this report would be a good introduction to the following year’s NAT and would build credibility with service providers and educators who may not have participated in previous years.

APPENDIX 8 – Phase 2 Focus Group Invitees

Richmond Focus Groups May 18th 2004 Richmond Caring Place

Volunteer Richmond Information Services	Elizabeth Specht and	
S.U.C.C.E.S.S.	Lesley Richardson	604 279-7038
Disability Resource Centre	Francis Li	604 279-7180
Mental Health Family Member Advocate	James Sullivan	604 232-2404
Richmond Multicultural Concerns	Linda Burchill	604 279-9155
CHIMO Crisis Services	Gordon Partovi	604-279-7165
	Catherine Yan	604-270 4435
Canadian Mental Health Association – Richmond	Dave MacDonald	604-276-8834
Richmond Alcohol and Drug Action Team	Jim Battistelli	604 270-9220
Richmond Seniors Advisory Council	Pat Kasparow	604 278-1618
Touchstone Family Association	Michael McCoy	604 279-5598
Richmond Youth Agency	Denise Coutts	604-271-7600
Richmond Society for Community Living	Janis Barr	604-231-0088
Richmond Women's Resource Centre	linda McNab	604-279-7060
CHIMO Crisis Services	Rosa Tesler-Mabe	604 279-7077
CHIMO Crisis Services	Neena Randawa	604 279-7077
Salvation Army	June Humphrey	604 274-0722

Poverty Focus Group

Tuesday 25 May at 1.30 p.m.
Legal Services Offices 15th Floor
1140 W Pender

First United	Janet Berry	681-8365	jberry@firstunited.ca
Mental Patients Advocacy	John Mead	738-5770	mheap@vmpa.org
BC Human Rights Coalition	Terri Kennedy	689-8474	susan@bchrcoalition.org
Family Services of Greater Vancouver	Leah Gray	731-4951	lgray@fsgv.ca
South Vancouver Neighborhood House	Karen Larcombe (exec. Director)	324-6212	karen@southvan.org
Specialized Victim's Assistance	Tracey Porteous	633-2506	porteous@endingviolence.org
Downtown Eastside Women's Centre	Alice Kendall	681-8480	
SOS	Alexandra Charlton	255-1881	director@sosrefugee.org
AIDS Vancouver	Sonia Marino	893-2254	soniam@aidsvancouver.org
La Boussole	Christine Sotteau	683-7337	laboussole@shaw.ca
Battered Women's Support Services	Cheryl Burns	687-1868	bwsslap@hotmail.com legaladvocacy@bwss.org
Downtown Eastside Residents' Assoc (DERA)	Nicky Dunlop	678-8291	nicky@dera.bc.ca
The Kettle	Stephanie	253-0669 - x 2	autonomy@telus.net
Abbotsford Community Services	Gurcharan Dhillion	859-7681	legaladvocacy@paralynx.com
Elizabeth Fry Society	Donna Surman	520-1166	donna@elizabethfry.com
Crabtree Corner, YWCA	Brenda Lavallee	216-1652	ncameron@ywcavan.org
Carnegie Public Library	Mary-Anne Cantillon (Branch Head)	665-3010	maryacan@vpl.ca
Povnet	Penny Goldsmith	876-8638	penny@povnet.org
John Howard Society	Christy Wilson	872-5651	jhscomserve@adsl.intergate.ca
Abbotsford Community Services	Gurtej Gill	614-9763	gursuk@hotmail.com
BC Men's Resource Centre	Dr Jerry Wong	604-878-9033	men@vcn.bc.ca

Seniors Focus Group

Tuesday 1 June at 11 to 12

411 Seniors, 3rd Floor, West Wing

411 Seniors	O Lian Yoewono	684-8171	olyoewonoca@yahoo.ca
411 Seniors	Jackie	684-8171	
411 Seniors	Juliet Hanes	684-8171	
411 Seniors	Ron Vanderiet	684-8171	
			jvansnellenberg@411seniors.bc.ca
411 Seniors	Jo-Anne van Snellenberg	684-8171	
411 Seniors	Vesna Radinovic	684-8171	
411 Seniors	Ann Judge	684-8171	
411 Seniors	Kathleen McBride	684-8171	
411 Seniors	Margaret Kocuiba	684-8171	
411 Seniors	Jim Hahn	684-8171	
411 Seniors	Joan Wright	684-8171	joanwright03@yahoo.ca

Terrace Focus Groups

Thursday May 27 at 1:30 and Friday May 28
at 10:00

Terrace Public Library, 4610 Park Ave, 638-
8177

The Family Place	Ann Peltier	250-638-1863	terrace.osa@telus.net
Salvation Army	Ian McDonough	250-635-5446	Ian_McDonough@hotmail.com
	OR:	250-635-1829	
Government Agents Office, Terrace	Laurie Fulford	250-638-6515	laurie.fulford@gems8.gov.bc.ca
Native Courtworkers Assoc.		250-638-8558	
Kermode Friendship Society	Linda Edzerza	250-635-4906	restorativejustice-kfs@telus.net
Northwest Counselling Centre Ltd	Lynn Hughes (Director)	250-638-8311	smcandrew@monarch.net
Skeena Bulkley Family Justice Centre	Rebecca	250-638-6558	rebecca.georges@gems8.gov.bc.ca
Terrace Emergency Shelter	Nicole	250-635-2373	ksan@uniserve.com
Terrace Transition House	Jan La Francoise	250-635-6447	ksan@uniserve.com
Skeena Advocacy for Everyone	Gerry King	250-635-5356	guedking@msn.com
Terrace RCMP Victims Services	Sherry Pellegrino (co-ordinato-ordinator)	250-638-7411	sherry.pellegrino@rcmp-grc.ga.ca
Terrace Hospice Society	Lora Maki (co-ordinator)	250-635-4811	terracehospice@telus.net
Northwest Inter-Nation Family & Community Services		250-638-0451	
Northwest Addiction Services	Jeanne Leighton	250-632-7335	vdudoward@telus.net
Kitimat Community Services	Melissa Clement	250-632-3139	melissakcss@telus.net
Tamitik Status of Women	Linda Slanina	250-632-8787	tamitik@telus.net
Kitimat Youth Centre		250-632-8974	
Kitimat RCMP Victim Services	Cindy Panton-Goyert	250-639-2122	cgoyert@rcmp-grc.gc.ca
Family Services/home support		250-632-8666	
Kitimat Senior Citizens Assoc	Max Cheyne	250-632-3871	no email - fax 632-5822
Government Agents Office, Kitimat		250-632-6188	
Kitimat Public Library	Virginia (Chief Librarian)	250-632-8982	vharron@telus.net
Kitimat Band Council	Hazel Annibal (Acting Director)	250-639-9361	hazelannibal@uniserve.com
Haisla Alcohol & Drug Services		250-639-9817	
Kitsumkalum Band Council	Charlotte Guno (Education Co-ordinator)	250-635-6177	cguno@kitsumkalum.bc.ca
Kitselas Band Council	Glenn Bennett (Chief Counsellor)	250-635-5084	g.bennett@telus.net
Kitimat Multicultural Society	Josie Gabas (President)	250-632-6846	affnoemmanuel@telus.net
Caledonia Senior Secondary	Keith Axelson	(250) 635-6531	kaxelson@cmsd.bc.ca

Multicultural Focus Group

Monday May 31, 2 to 4 p.m.

Immigrant Services Society of BC, 530 Drake
St (one of the classrooms)

Abbotsford Community Services	Manpreet Grewal		manpreet_grewal@paralynx.com
BC Settlement and Intregation Workers Association		1-604-859-7681	
	Firouzeh Peyvandi (board member)	689-7222	firouzeh@issbc.org
Inland Refugee Society of BC	Catalina Hernandez	873-6660	irsbc@telus.net
Kiwassa Neighbourhood Services Association	Nancy McRitchie		nancym@kiwassa.bc.ca
		254-5401	
Little Mountain Neighbourhood House Society	Shairose Jinnah		shairosejinnah@shaw.ca
		879-7104	
North Shore Multicultural Society			ejones10@nsms.ca
	Deborah MacNeil	988-2931	
Pacific Immigrant Resources Society	Jean Maloney	298-5888	ed@pirs.bc.ca
Progressive Inter-Cultural Community Services Society	Harry Dharminder		charan.gill@pics.bc.ca
		596-7722	
Richmond Multicultural Concerns Society	Pran Grewal	279-7160	pran_grewal@hotmail.com
Success - United Chinese Community Enrichment Services Society	Ling Chu		ansar@success.bc.ca
		408-7272	
Surrey Delta Immigrant Services Society	Goldy Bhatia	597-0205	executive_director@sdiss.org
Mosaic	Judith Boer	254-9626 x 263	ple@mosaicbc.com

Campbell River Focus Groups

Tuesday 1 June 2004; 10:00 a.m. and 1:30 p.m.

Campbell River Family Services Society, 487 10th Avenue

Family Services	Michelle Clark	250-287-2421	
Laichwiltach Family Life	Doreen Stobbe or Kathi Camilleri	250-286-3430	lfls@oberon.ark.com
NIEFS Community Assistance Program	Judy Spencer	250-286-3441 -	judy.spencer@niefs.net
C.R. Head Injury Support Society	Dianne Groner	250-287-4323	crhead@island.net
Salvation Army Shelter	Doug McGillis	250-287-3720	mcgillis@island.net
Upper Island Youth Services	Valerie Colquhoun (counsellor)	250-286-0611	val@jhsni.bc.ca
Upper Island Youth Services	Debbie Grant	250-286-0611	debbie@jhsni.bc.ca
C.R. Sexual Assault Centre	Lori Foster	250-287-3325	nishs@crcn.net
C.R. Transition House	Valerie Puetz	250-286-3666	valery.puetz@crcn.net
John Howard Society	Carol Harling-Bleeks	250-286-0611	carol@jhsni.bc.ca
C.R. Assessment and Resource Referral Society	Maureen McDowell	250-287-2266	crars@island.net
Association for Community Living	Debbie Allen	250-286-0391	sil@connected.bc.ca
Cape Mudge Indian Band	Anita Moon	250-285-3316	anitam@connected.bc.ca
C.R. and Area Multicultural and Immigrant Services Assoc	Kathie Landry (director)	250-830-0171	kathie.landry@crcn.net
North Island AIDS		250-830-0787	dana.becker@avi.org
Women's Centre	Marne Svennes	250-287-3044	crwc@oberon.ark.com
Social Development Canada	Marco Costa	250-754-0222(302)	marco.costa@sdcdsc.gc.ca
Children Who Witness Abuse	Pat Carpenter (Counsellor)		pat.carpenter@mail.crcn.net
Ocean Crest Shelter	Joyce Cousins	250-287 3791	oceancrestshelter@telus.net

Nanaimo Focus Groups

Wednesday 2 June 2004; 10:00 a.m. **AND**
1:30 p.m.

Salvation Army Church Meeting Rooms
505 Eighth St Nanaimo V9R 1B5

POVNET	Diane Brennan	250 758 5547	
Nanaimo and Region Disability Resource Centre	Kathy Bell	250 758 5547	
Salvation Army	Dawne Anderson	250-753-8021	saadmin@island.net
Nanaimo Brain Injury Society	Lorraine Miller	250-753-5600	nbis-l@shaw.ca
Tillicum Haus Native Friendship Centre	Denise McKay	250 753-8291	admin@tillicumhaus.ca
Central Vancouver Island Multicultural Society	Hilda and Cecilia	250-753-6911	info@cvims.org
CMHA: Mid-Island	Margaret Neraasen	250-756-2121	margn@myexcel.ca
Nanaimo Women's Resource Centre	Moniela	250-753-0633	womenctr@telus.net
John Howard Society	Joanne Cooper	250-754-1266	jhsnan@shawcable.com
Literacy Nanaimo	Carolyn McWhinnie, Executive Director	250-754-8988	info@literacynanaimo.org
Victim Service Program / Haven: A Society for Women and Children:	Gina	250-754-0764	haven@havensociety.com
Nanaimo RCMP Victim Services	Wendy Burns	250-755-3146	wendy.burns@rcmp-grc.gc.ca
Nanaimo RCMP Victim Services	Patti-anne Ferguson	250-755-3146	
Vancouver Island Haven Society Women's Assault Program	Michelle Novakowski	250-741-0550	michelle@havensociety.com
Nanaimo Senior Secondary School	Ellen Ellis (Law 11/12 Teacher)	250-740-2000	ellenellis@shaw.ca
Nanaimo Citizen Advocacy	George Mcgladrey	250-753-2321	ncaa@island.net
	Tania Brzovic (Advocacy and Empowerment Skills Development Co- ordinator)	250-758-5547	cycworker@hotmail.com
Nanaimo Disability Resouce Centre	Corinne Desgagne	250-740-0223	office.mimn@telus.net
Mid Island Metis Nation	Judy Storness-Kress		jstorness@lifeworks.bc.ca
Lifeworks	Theo	250-716-1551	nmrc@shaw.ca
Nanaimo Men's Resource Centre			

Aboriginal Focus Group

Wednesday June 2, 9:30 - 11:30 a.m.
Chief Simon Baker Room, Main Floor,
Aboriginal Friendship Centre, 1607 East
Hastings
tel - 251-4844

Aboriginal Mothers Centre Society	Penny Kerrigan	604-253-6262	
Ayas Men Men Child & Family Services	Gloria Wilson	604-985-4111	gloria_wilson@squamish.net
Federation Of Aboriginal Foster Pa...	Gary Mavis	604-291-7091	gary@fafp.ca
First Nations Urban Community Society	Judy White	604-517-6120	
Metis Commission For Children & Fami...	Glen Parker	250-386-3847	garker_metiscommission@telus.net
Metis Family Services	Bill Lee	604-584-6621	blee@metisfamilyservices.ca
Native Education Centre	Bill Walkus (co-ordinator of the Aboriginal Justice Studies Program)	604-873-3761	bwalkus@necvancouver.org
South Fraser Aborig. Child, Family &...	Les Boon, regional exec. Dir	604-586-4100	
South Fraser Aboriginal Council	Joanne Charles	604-586-4100	
Surrey Aboriginal Cultural Society	Sue Hammell	604-584-2008	shammell@sacsbcc.org
Vanc. Aboriginal. Child & Family Se...	John Jardine	604-872.6723	ajardine@shaw.ca
Aboriginal Safe House	Horace Fox	604-254-7732	
Aries Project	Mae Bickley	604-255-1326	tsimsla@yahoo.com
Bc Aborig. Aids Awareness Project	Lucy Barney	604-660-2088	
Bc Aboriginal Network On Disability...	Mike Touchie	250-381-7303	mrtouchie@telus.net
Healing Our Spirit Bc First Nations H...	Shelley Gladstone	604-879-8884	shelley@healingourspirit.org
Hey-Way'-Noqu' Healing Circle	Marie Anderson	604-874-1831	heywaynoqu@telus.net
Institute For Aboriginal Health	James Andrew	604-822-5677	
Provincial Residential School Project	Bob Joseph	604-925-4464 x 226	robertjoseph@prsp.bc.ca
Provincial Residential School Project	Sharon Thira	604-925-4464	sharonthira@prsp.bc.ca
The Red Road Hiv/Aids Network	Michelle George (Director)	604-913-3332	mgeorge@red-road.org
Vancouver Native Health	Lou Demerais	604-254-9949	
Warriors Against Violence Society	Katherine Letain-Grimm	604-255-3240	
Aboriginal Front Door Society	Fred Arrance	604-697-5660	
Cwenengitel Aboriginal Support Soc...	Wally Lavigne	604-588-5561	
Legal Services Society - Native Pro...	Fran Auckland	604-601-6036	
Lu'ma Native Housing	Mary Uljevic (Office Manager)	604-876-0811 x 225	muljevic@lhns.ca
Native Courtworkers - Vancouver	Arthur Paul	604-687-0281	apaul@nccabc.com
Native Courtworkers - Vancouver	Earl Quewezance	604-687-0281	
Native Education Centre	Jacqueline Dennis-Orr (Pres)	604-873-3772 - x 335	jdennis-orr@necvancouver.org
Squamish Nation - Social Developme...	Robert Williams	604-985-4111	robert_williams@squamish.net
Tsawwassen First Nation	Chief Kim Baird	604-943-2112	ruthkenny@dccnet.com
Tseil-Waututh First Nation	Leah George-Wilson	604-929-3454	
Ubc First Nations Legal Clinic	Rene Taylor	604-687-0285	taylor@law.ubc.ca
Vanc. Aboriginal Transformative J...	Christine	604-251-7200	cp_vatjs@telus.net
Vancouver Coastal Health Authority	Rika Lange	604-736-2866	rika_lange@vrhb.bc.ca
Vancouver Coastal Health Authority	Marilyn Ota	604-714-3781	

Vancouver Coastal Health Authority	Maggie Aronoff	604-714-3781	
Vancouver Supportive Child Care S...	Kirsten Forestell (Administrator)	604-279-7016	kforestell@develop.bc.ca
Vancouver Supportive Child Care S...	Nicole Muir	604-709-4551	
Westcoast Child Care Resource Cen...	Diane Liscumb	604-709-5661	dliscumb@westcoast.org
Windows Of Opportunity - Network #2	Mike Evans	604-713-8273	mevans@vsb.bc.ca
Ywca - Crabtree Corner	Nola Harper	604-216-1650	nharper@ywcavan.org
	Ruth Elford, Sandra Green, and Chelsea Bowers		
Pacific Association of First Nations Women		604-873-1833	Fax to: 872-1845

Victoria Focus Groups

Thursday 3 June 2004; 10:00 a.m. AND 1:30 p.m. AND Friday, 4 June at 1.30 p.m.
Conference Room, 200-747 Fort Street
(Room only holds 8 to 10 people)

Organization	Name	Tel	Email:
Burnside Gorge Community assoc	Corrina Craig	250-388-5271	corrina-bqca@shaw.ca
Together Against Poverty Society	John Cooke (Legal Advocate)	250-361-3521	
Victoria Regional Centre, LSS - legal aid Disability Resource Centre	Forrest Nelson	250-388-4516 - x 310	receptiondrc@shaw.ca
Victoria Immigrant & Refugee Centre	Carlos (exec dir)	250-361-9433	carlos@vircs.bc.ca
Separation and Divorce Resource Centre	Pam Rudy	250-386-4331	pam@separationdivorce.bc.ca
Military Resource Centre	Linda Scott	250-363-8635	mfrccc@pacificcoast.net
Young Parents Support Network	Mike	250-384-0552	ypsn@coastnet.com
Single Parent Resource Centre	Robin Fast (Exec Dir)	250-384-1114	robin@singleparentvictoria.ca
Salvation Army	Juan Burry (captain)	250-386-8521	lorraine_d_burry@can.salvatioarmy.org
Peninsula Community Services	Elaine	250-655-5300	pcs@peninsulaservices.com
Native Friendship Centre	Kari Comeau	250-384-3211	kari@vnfc.ca
Victoria Women's Transition House	Carolyn F	250-592-2927	carolynf@vwth.bc.ca
Victoria Men's Centre	Keith Harris, David Campbell	250-370-4636	keithnharris@shaw.ca
Victoria Cool Aid Society	Dana (?)	250-383-1977	society@coolaid.org
St. Vincent de Paul Society	John Morrissey (acting director)	250-382-2767 x 227	jmorrissey@svdpvictoria.com
Sooke Family Resource Centre	Jim Henry	250-642-5152	
Pacific Centre Family Services	Marylee McKenna (Exec Director)	250-478-8357 250-385-2635 x 202	pcfesa@telus.net
Esquimalt Neighbourhood House			info@enh.bc.ca
Fairfield Community Place	Joan Kotarski	250-382-4604	executivedirector@fairfieldcommunity.ca
Cridge Centre for the Family	Keith Stewart (exec dir)	250-384-8058	kstewart@cridge.org
Blanchard Community Centre	Leni Hoover (Director)	250-388-7696	leni@blanchardcc.com
AIDS Vancouver Island	Michele Haddon, Social Worker	250-384-4554	michele.haddon@avi.org
BC Advocacy Institute	John Young	250-388-7043	johnyoung@telus.net
BC Association of Food Banks		250-953-1580	brentp@islandnet.com
Boys and Girls Club of Greater Victoria	Hope Roberts	250-384-9133	hroberts@bgcvic.org
Girls Alternative Program	Peggy Palmer		vsea@telus.net
Intercultural Association of Greater Victoria	Jean McRae	250-388-4728	jmc@icavictoria.org
Bridges for Women Society	Viki Prescott	250-385-7410	viki@bridgesforwomen.ca
Metis Community Services		250-480-0006	mail@metis.ca
Need and Crisis Information Line		250-386-6328	admin@needcrisis.bc.ca
Seniors Serving Seniors		250-382-4331	seniors@island.net
Vancouver Island Human Rights Coalition	Sarah Marsden	250-382-3012	7seconds@justice.com

Kelowna Focus Group
Monday 7 June 2004: 1.00 p.m. to 3:00
p.m. -

Kelowna Community Futures office, Room 110,
Landmark Technology Centre, 1632 Dickson Ave
(tel 868-2132 = x 221 - Sally - if any questions)

Kelowna Community Resources	Bill Downie, Director	763-8008	bdownie@kcr.ca
Canadian Mental Health Assoc	Don Smythe, acting Exec	861-3644	dscmha@shaw.ca
Central Okanagan Brain Injury Society	Director	762-3233	drankmore@cobis.org
CNIB (Canadian National Institute for the Blind)	Doug Rankmore		
Elizabeth Fry	Gerry Stolz (regional manager)	763-1191	gerry.stolz@cnib.ca
John Howard	Shelley Cook	763-4613	efry@telus.net
		763-1331	jhsok@silk.net
Ki-Low-Na Friendship Society (Native Services)	Edna Terbasket (Director)	763-4905	administration@kfs.bc.ca
MS Society	Board of Directors	762-5850	info.kelowna@mssociety.ca
NOW Canada Society	Catherine Williams-Jones	763-3876	cwj@nowcanada.ca
Okanagon Mental Health Services	Cathy Parmenter (vocational rehab)	717-3007	omhss@telus.net
United Way	Michael Loewen	860-2356	mloewen@kelowna.unitedway.ca
RCMP Victim Assistance	Bob Bryce	470-6242	cary.berger@rcmp-grc.gc.ca
Victim Assistance		860-8300	
Kewlowna Gospel Mission	Randy Benson (Exec Dir) and Bill Bate	763-3737 x 201	randy@kelownagospelmission.ca
Kewlona Drop-in Centre	Candice Sutherland (exec dir)	763-3311	kdic@silk.net
Okanagan Advocacy & Resource Society	Colleen Evans (Exec Director & Mental Health Advocate)	979-0201	oars@telus.net
BC Skits soc	Sunny Hildebrand	868-3119	bcsskel@shaw.ca
Kelowna Womens Resource Centre	Micki Smith	762-2355	kelwomenscentre@telus.net

Youth Focus Group

Tuesday 8 June 2004; 5:30 p.m. to 7:00 p.m.
Covenant House, 326 West Pender

Covenant House	Yvonne Andrews (Youth Participation Co-ordinator)	647-4480 - x 12	
Federation of BC Youth In Care Networks	Teresa Lum	527-7762	teresa_lum@uniserve.ca
McCreary Centre Society	Jesse Dostal	291-1996	mccreary@mcs.bc.ca
Youth Action Centre	Program Director (Tom)	602-9747	tfenton@deyas.org
Street Youth Services	John Kehler - Program Director	662-4017	jkebler@fsgv.ca
Broadway Youth Resource Centre	Rob Axsen - Program Director	709-5720	raxsen@pcrs.ca
PACE	Raven R. Bowen (Projects Co-ordinator)	872-7508	pacekids@vcn.bc.ca
SHRA Youth Project	Teya Greenburg or Jorge Salazar	733-6186	teya.kinex@telus.net
Immigrant Services Society of BC (My Circle Youth Group)	Carmen Munoz	684-7498	cmunoz@issbc.org
Dusk To Dawn	Steven Smith - Program co-ordinator	688-0399	
Self Help	Mebrat Beyene (Exec Dir)	733-6186	mebrat_beyene@telus.net
Urban Native Youth Association	Jerry Adams	254-7732	jadams@unya.bc.ca
Peers Vancouver	Shelley Woodman - Executive Director	681-3017	admin@peersvancouver.org
Justice for Girls	Joanna Czapska	689-7887	justiceforgirls@justiceforgirls.org
DEYAS Downtown Eastside Youth Activity Society	Judy Mcquire	685-6561	info@deyas.org
Focus Foundation of BC	Exec.D. BOB Kissner	687-8401	rkissner@focusbc.org
PLEA	Exc D. Tim Agg	871-0450 - x 611	info@plea.bc.ca

NELSON/CASTELGAR Focus Groups

DATE: Wednesday 16th June at 1:30 and
Thursday 17th June at 10.00 a.m.

VENUE: The Advocacy Centre, 501 Front
Street, Nelson

West Kootenay Women's Association / Nelson and District Women's Centre	Penny Ruvinsky, Administrative Co-ordinator	(250) 352-9916	wkwomyn@netidea.ca
Boundary women's shelter Trail Transition House	Connie Marchall (Co-ordinator) Patsy Harmston	(250) 442-3131 250 364-1543	bwrcshelter@direct.ca FAX: 250- 364-1480
Nelson Transition House Boundary Women's Resource Centre Metis Assoc AIDS organization Career Development Services	Anna Maskerine (co-ordinator) Ed Pongracz Cheryl Dowden Della MacLeod	(250) 354-4357 250-442-5212 505-5506 (250) 354-3888	tranhou@netidea.com bwrc@direct.ca epongracz@shaw.ca cheryl@ankors.bc.ca lwright@shaw.ca
Kootenay Society for Community Living Castlegar Boundary and Individual Services	Brenda Jagpal, Exec Dir Leda Leander Joyce Dahms Whiffen Lisa Erven	250-365-2624 - x 3	Fax: 250-365-5679 lleder@bfiss.org ncscyouth@netidea.com ndycco@netidea.com
NDYC Ankors/Kootenay AIDS Network Outreach & Support Society Castlegar Community Services	Lana Rona Park Vicky Dalton Lena Horswill	250-505-5506, 1800-421-2437	infor@ankors.bc.ca exec_director@netidea.com ekadvocate@telus.net ncsc@netidea.com
Nelson Community Services Centre Nelson Safe Homes		250 352 3504	
Castlegar & District Community Services Centre Freedom Quest	Rona Park Christine Moyer	250 365 2104 250 304 2676	cdcsc@netidea.com christine@wkbac.ca
Lower Columbia River All First Nations Council	Leonard Seymour	250-304-2246	lcrfncc@netidea.com
West Kootenay Family Justice Centre		1-888-526-2229	
L. V. Rogers Secondary School	Law teacher - Ernie Armitage	250-352-5538	earmitage@shaw.ca
Stanley Humphries Secondary Family Support Worker	Law teacher - Grant Apostolic Graham Jamin	250-365-7735	jamin@netidea.com
Castlegar & District Public Library Beaver Valley Public Library	June Stockdale (Library Director) Dianne Kniss	(250) 365-7765	june.stockdale@shaw.ca bvlib@direct.ca gina.rawson@crestonlibrary.com
Creston Public Library Grand Forks & District Public Library Greenwood Public Library Kaslo & District Public Library Midway Public Library Nakusp Public Library Nelson Municipal Library Rossland Public Library	Gina Rawson Win Black Judy Foucher Shirley Stanley Wendy Olinger Marilyn Misutka Deborah Thomas Indira Wickremasinghe		gfpublish@sunshinecable.com greenlib@sunshinecable.com librarian@pop.kin.bc.ca wendy@midwaylibrary.bc.ca bna@columbiacable.net library@city.nelson.bc.ca librarian@rosllandlibrary.com

Salmo Public Library
Trail & District Public Library

Marie Zettl
Joy Huebert

salmolib@salmobc.com
jhuebert@traillibrary.com

West Kootenay Boundary Addictions Services

Marlowe Martell

250-364-1555

marlowe@kbas.ca

SURREY Focus Group

DATE: Thursday June 24, 1:00 – 3:00 p.m.

VENUE: Library Meeting Room, Guildford
Public Library, 15105, 105 Ave, Guildford, tel:
572-8269 (Admin)

A.W.A.R.E. Society	Carolyn Robertson (exec dir)	502-8355	surrey@awaresociety.bc.ca
Asociación Hispana de Vancouver		524 2506	Cannot find them
Awahsuk Aboriginal Head Start Preschool		604-517-6120	Fax: 604-517-6121
BC Organization To Fight Racism			Cannot find them
Canadian Farmworkers Union	Param Grewal	596-4242	fax: 596-7217
CANDO			Cannot find them
		604 531 2502, x 4	
Come Share Society - White Rock	Sue Thomson		comesharest@shawlink.ca
Condominium Home Owners Association Of BC	Tony	584-2462 x 1	tony@choa.bc.ca
Cummins British Columbia			Cannot find them
Elizabeth Fry Society	Lisa Owen	604-583-2502	?
Elizabeth Fry Society - Surrey	Lynne Fletcher	604-581-1538	bonnie@elizabethfry.com
Foundation Youth Job Dealines			Cannot find them
Guru Nanak Sikh Temple			Cannot find them
Holly/Hjorth Community Programs	Steve Boyd (Community School Co-ordinator)	589-3892	boyd_s@fc.sd36.bc.ca
Kekinow Native Housing Society			
Lower Mainland Metis Association			Cannot find them
Metis Family Services	Bill Lee (exec dir)	604 584 6621x 253	blee@metisfamilyservices.ca
Native Courtworkers & Counselling Assoc of BC	Tina Duguay	604 588 8430	tduguay@nccabc.com
New Door Second Stage Transition House Society		599-4387	fax: 599-4362
Newton Advocacy Group Society	Susan Keeping	604 596 2311	nags_susankeeping@telus.net
North Fraser Metis Association	Pattie Rosvold	604 521 1908	pattie_metis@hotmail.com
Options/ Evergreen Transition House	Bruce Hardy	604 596 4321	bruce.hardy@options.bc.ca
People Helping People			
Progressive Intercultural Community Services Society (PICS)	Mr. Charan Gill	604 596 7722	charan.gill@pics.bc.ca
Project Parent Fraser South	Louise Doyle	604 583 6011	Fax: 583-6011
	Teri Nicholas (exec director)		fax: 733-7009
Family Services of GV			Cannot find them
Rosemary Plante			
Salvation Army - Surrey	F. Warren Stonnezl	604 581 3896	wstonnell@telus.net
Semiahmoo First Nation			
Semiahmoo House Society	Judy Kane - admin co-ordinator	604 536 1242 x 233	shs@shsbc.ca
South Surrey White Rock Women's Place	Ram Sidhu	604 536 9611	sswrwp.advocate@telus.net
Sunrise Pavilion Seniors Centre	Pete Hohmann comm services co-ordinator	604 502 6380	pkhohmann@city.surrey.bc.ca
Support for Parents of Young Children			
Surdel Welfare Rights Group			
Surrey Access For All			

Surrey Community Services Society	Alice Close - core services manager	604 584 5811	alicec@scss.ca
Surrey Delta Immigrant Services Society	Goldy Bhatia	604-597-0205	gbhatia@sdiss.org
Surrey Family Place			
Surrey Urban Mission	Peter Hodgson	604 581 5172	sums@telus.net
Surrey Womens Centre Society	Sharon Goldberg	604 589 1868	swc@intergate.ca
Threshold Womens Outreach Program	Amy Chow	604 572 5883	rubyjade@hotmail.com
United Association Of Injured And Disabled Workers			
Nova Metis Heritage Association	Ken J. Fisher	604 634-0119	uhmetis@direct.ca
United Vision Community Support Services	Dianne McPherson		
Valley Therapy Centre	Director/ advocate	604 531 5353	
Virginia Sam Transition House	Dina Parker	604 588 4818	
	Dina Lambright	604-572-5116	
	Deena?		Fax: 572-5136
The Centre (for lesbians, gay men, transgendered and bisexual people)	Peter Toppings (outreach co-ordinator)	684-5307	generationsproject@lgtbcentre.vancouver.com
Progressive Intercultural Community Services Society (PICS)	Gurtej Gill	604 501 3824	gurtejgill@telus.net
Surrey Public Library	Christen Andrews and Carolyn Shandler	572-8269	Fax: 596-8523
Transgender Health Program	Joshua Goldberg, Lukas Maitland, Wynn Buchwitz,		
Law Office of Barbara Findlay, Q.C.	Robena Sirett	734-1514	transhealth@vch.ca
	Barbara Findlay	251-4356	bjf@barbarafindlay.com

Williams Lake Focus Groups

Thursday September 9th from 1.00 p.m. to 2.30 and Friday September 10th from 10.00 to 11.30

Williams Lake Public Library: Suite A, 180 N 3rd Ave, Williams Lake
250-392-3630 - Doreen - contact - fax no.
250-392-3518

Alexandria Indian Band			
Anaham Elders Care Home Society			
Canadian Mental Health Assn - Family & Community Services	Trevor Barnes	250 398 8220	cmhawl@stardate.ca
Cariboo Chilcotin Aboriginal Training & Education Centre			
Caribou Friendship Society	Pat Rogers		
Cariboo Friendship Centre	Rosanna McGregor	250 398 6831	cariboo.fc@shawcable.com
Cariboo Tribal Council	Sharon Taylor	250 392 7361	sbobs@wlake.com
Carrier-Chilcotin Tribal Council	Shawnee Palmantier	250 398 7033	spalmantier@midbc.com
Central Cariboo Home Support	Shannon Crowell	250-392-2964	
Chiwid Transition House	Karen Hewitt	250-398-6831	cariboo.sp@shawcable.com
Dene Development Corporation			
Enhanced Geriatric Team for Physicans of Williams Lake		???	
Esketemc Social Services	Serina Sampson	250 440 5671	socialserv@hotmail.com
Gateway Crisis Stabilization Program	Jocelyn Wood	250 392 8260	
Native Courtworkers & Counselling Assoc.	Bev	250 398 6818	
Nenqayni Treatment Centre Society			
Soda Creek Indian Band			
Specialized Victims Assistance - Williams Lake			
Williams Lake Indian Band			
Williams Lake Public Library			
100 Mile House & District Womens Centre Society	Maria Walter; Penny Hewitt (poss Friday)	250 395 4093	100women@bcinternet.net
Canim Lake Indian Band			
Cedar Crest Society For Handicapped Persons			
South Cariboo Home Support Service			
Building Cultural Bridges In Our Communities			
Lhooskuz Dene Government	Veronica Cassam	250 992 3232	
Lhtako Dene Nation	Frank Boucher	250 747 2900	
Native Courtworker & Counselling Association - Quesnel			
x Metis Association	Connie Goulet	250 992 9722	ncma@netbistro.com
Quesnel Alcohol & Drug Abuse Assoc	Bea Randall	250 992 5189	gas@northernhealth.ca
Quesnel Contact Line & Centre Society	Vicky Hartley	250-992-5658	
Quesnel Human Rights and Civil Liberties		NIS ???	
Quesnel Multicultural Society		411 - no listing	
Quesnel Speech & Hearing Society		411 - no listing	
Quesnel Tillicum Society		250-992-8347	

SDA Group Advocates / Menspeak BC		250-991-0544	
Special Services to Children & Families	George McGoan	250 992 5642	
Child Poverty Action Project Committee	B. Smith		
Choices for Youth Centre, Advocacy and Recreation Programs	Irene Willsie, Program Manager		iwillsie@telus.net
			cinnamon.neumeyer@shawcable.com
Quesnel Womens Resource Centre	Cinnamon Neumwyer	250 992 8472	
United Aboriginal Housing Society	Luanne	250 992 3306	uahs@shaw.ca
			executivedirector.wcs@telus.net
Contact Women's Group Society	Jenny Dereis	250-392-4118	
			pennyrobert@espconsulting.org
			janettemoller@espconsulting.org
ESP Consulting Ltd	Penny and Maria	250 392 4446	
Amata Transition House	Tina Devito	250-992-7321	amata@goldcity.net
100 Mile Community Resource Team	Lea Smirfitt	250 395 5641	lea.smirfitt@gems3.gov.bc.ca

Prince George Focus Group

Friday September 10th from 10.30 a.m. to 12.00

Keith Gordon Room, Prince George Public Library, 887 Dominion Street, Prince George, 250-563-9251
Shelly x 126 -

Phoenix Transition House	Sharon Hurd	250-563-7305	sharon.phoenix@shaw.ca
Prince George & District Elizabeth Fry Society	bally bassi, Social and Justice Services Manager	250 563 1113	bally@pgefry.bc.ca
Prince George Head Start I (Children)	Tina Fraser	250 563 3884	tfraser@pgnfc.com
Active Support Against Poverty	Audrey Schwartz	250-563-6112	asap@princegeorge.com
Canadian Mental Health Assoc	Linda Doran, exec dir	250 564 8644	housing@netbistro.com
Employment Action	Vickie Rose - Lorna Dittmar (E.D.)	250 564 8044	vickie@employment-action.bc.ca
Immigrant & Multicultural Services Soc	Baljit Selhi - exec dir	250 562 2900 - 14	imss.pg@shawcable.com
Prince George Native Friendship Centre	healing centre	250 564 3568	nhc@pgnfc.com
Tsay Keh Dene Band	Melissa Carey	250 562 8882	mcarey@tkdb.com
Prince George Public Library		250-563-9251	
Prince George Public Library			
Prince George Sexual Assault Centre	Lorraine Hilland	250 564 8302	Lorraine@pgsac.org
Crisis Prevention, Intervention and Information Centre for Northern BC	Verna MacLeod	250-564-5736	pgcrisiscentre@telus.net

Dawson Creek Focus Groups

Thursday September 9th at 10.00 a.m. to 12.00 and 1.00 to 2.30 p.m. (invite people from Ft St. John and Chetwynd)
Board Room of the Community Futures Development Corporation (CFDC) of Peace-Liard
904 - 102 Avenue, Dawson Creek

Dawson Creek Access Society	Gladys Couldwell	250-782-1750	
South Peace Community Resources Society	Sian Lewis, Dept Manager	250 782 9174	spcrs@pris.bc.ca
Branching Out Community Needs Group Society	Gisele Guay	250-782-8484	gguay@telus.net
Chetwynd Womens Resource Society Chetwynd Transition House	Beverley Mix (ED) and also Gloria Clarke	250-788-3793 250 782-1976	chetwomn@pris.bc.ca
Tansi Friendship Centre Society	Adam Lebouchan	250 788 2996	tansifcs@pris.bc.ca
Advocacy and Support Group for Persons with a Mental Handicap	Marie Webb	250 782 3780	
Catholic Social Services - Job Search and Support Services		250 782 8744	arden@neonet.bc.ca
Mizpah Transition House		250 782 9176	mizpah@pris.bc.ca
Native Courtworkers & Counselling Association - Dawson Creek			
Nawican Friendship Centre		250-782-5202	
Peace Country Soc for Acquired Brain Injury		250 782 1850	rehabi@pris.bc.ca
Reconnect Youth Services		250 782 4310	reconnect@pris.bc.ca
South Peace Child Development Centre		250 782 9174	sp-cdc@pris.bc.ca
South Peach Counselling Services		250-782-4410	
Action BC Advocacy and Referral Service		250-787-1685	actionbc@shaw.ca
Fort St. John Community Justice Program		???	
		250-785-6509???	
Fort St. John Friendship Society		250 787 1121	fsjwrs@solarwinds.com
Fort St. John Womens Resource Society			conniecunningham@northernhealth.ca
North Peace Addiction Services - Drug and Alcohol Services		250 262 5269	
North Peace Community Resources Society		250 785 6021	kmarsh@npcrs.bc.ca
Fort St. John Literacy Society		250 785 2110	literacy@nlc.bc.ca