

## Transcript Service Provision Changes

The Attorney General, Court Services Branch (CSB), and Legal Aid BC (LABC) have signed new contracts with transcript service providers (TSPs). Below is an overview of the changes that apply to transcript orders placed on or after October 1, 2020.

### Transcript Categories

*Expedited* – Change to production time. Previously, both the electronic and paper copy of expedited transcripts were available to the ordering party by the third business day after the date on which they were ordered. Now, the *electronic* copy will be made available to the ordering party by the third business day after the date on which they were ordered. The *paper* copy, if ordered, will be received by the ordering party within five business days of the date on which they were ordered.

*Standard* — Change to one of the standard transcript subcategories. Transcripts or transcript extracts required for an appeal, *except transcripts for s.684 applications or interlocutory criminal applications*, must be delivered to the ordering party within 60 days of filing the Notice of Appeal, unless further extensions are granted by the Court of Appeal [*exception in italics is new*].

### Service Areas

The transcription service areas have been divided into 12 areas based on court regions and type of proceeding (criminal or civil). The only changes are to service areas 5 and 6 which are divided based on level of court (Provincial or Supreme). Place any new transcript orders (that fall under the jurisdiction of LABC's exclusive TSP contracts) with the appropriate company. See *Appendix: Transcript Service Providers* in the Disbursement chapter of the LABC Tariffs for the complete list of service areas.

## Rates

There are new rates for the different transcript categories, and for first party, second party, and same party orders.

## Forms and LABC Tariffs

We've rebranded and updated the *Transcript Order Form*.

The updated Disbursement chapter of the LABC Tariffs is now available on the LABC website at [legalaid.bc.ca](http://legalaid.bc.ca) (under Lawyers – LABC Tariffs) and in the Lawyer Portal under Resources.

As always, we welcome your feedback regarding the LABC Tariffs. If you have any comments, please email [lawyer.support@legalaid.bc.ca](mailto:lawyer.support@legalaid.bc.ca).

Heidi Mason

*Vice-President, Legal Advice and Representation*

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RESOURCES

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